
APPENDIX 1. Coding frame used to analyze textual items (letters and online comments)

Category	Theme
Emotion	Anger
	Sadness
	Surprise
	Shame
Relationship to place	Physical landscape, aesthetics
	Cultural/personal meaning of the lake and/or lakeshore
	Cultural/personal meaning of the city
Social	'Us', Comaschi [Como residents]
	Collective support and efficacy of the protest
	Social continuity: reference to past and/or future generations
Accountability	Naming responsible people, calling for sanctions
Concerns with implementation process (political)	Legitimacy
	Economic implications
	Transparency of political process
	Critical awareness of lack of citizen's interest at the outset
	Organization of events
Action	Stimulation
	Sharing of information
	Organization of events

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